



**“International Chemtex Corporation is committed to providing competent technical support, a defect free product and exceptional customer service.”**

International Chemtex Corporation ISO9001:2000



Doing Business Since 1978



## SERVICES

- ◆ **Consultative Service Visits** - Your Chemtex representative conducts regular plant service visits, during which your systems are thoroughly examined, including complete, on-site analysis of all pertinent system waters. Your representative prepares a comprehensive Service Report that details all observations and recommendations necessary to keep your systems running at peak efficiency.
- ◆ **Regulatory** - Chemtex maintains constant contact with government agencies such as EPA, OSHA, FDA and DOT to assure that all products are legally and safely applied.
- ◆ **Feeding and Control Equipment** - Chemtex has purchasing and distribution arrangements with most major manufacturers of chemical feed pumps and microprocessor and web based control systems.
- ◆ **Computerized Cooling System Water Modeling** - Chemtex utilizes sophisticated water modeling software to identify scaling and corrosion tendencies, operating parameters and correct inhibitor technology and dosage.
- ◆ **Safety** - Chemtex places a premium on the safety of your personnel *and* your equipment. Material Safety Data Sheets are provided with each chemical shipment, assuring that personnel always have proper handling and safety procedures. Chemtex personnel can provide in-plant training for safe chemical handling, and containment programs are available to protect personnel, equipment and the environment. Legionella risk assessment and training is available.
- ◆ **Total Cost Management** - Your Chemtex representative can help you manage and improve your total operational costs. With our knowledge and experience, we can help find the optimum balance of costs associated with fuel, water, sewer, equipment life cycle, system process and chemical.
- ◆ **GSA** - Chemtex maintains a contract with the General Services Administration. All Federal and many state facilities may take advantage of the pricing structure and convenience this contract affords.

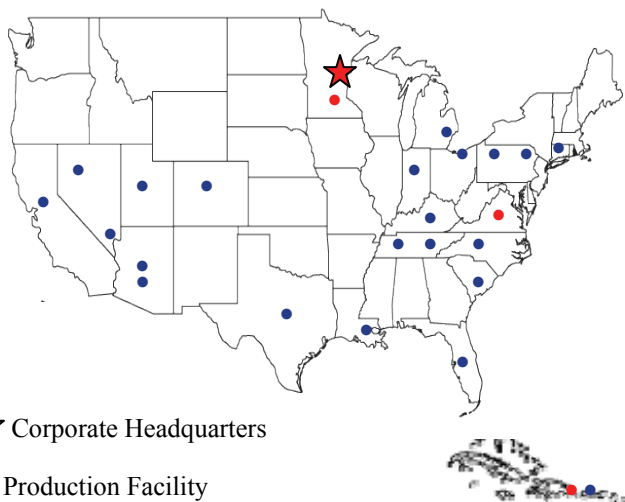
# SERVICES CONTINUED

## PRODUCTS

**International Chemtex Corporation provides a wide array of products including:**

- ◆ Cooling water chemicals
- ◆ Boiler water chemicals
- ◆ Off-line cleaning chemicals
- ◆ HVAC system maintenance chemicals
- ◆ Process chemicals
- ◆ Feeding and control equipment
- ◆ Pretreatment equipment and chemicals
- ◆ Reagents and water testing equipment
- ◆ Wastewater Chemicals
- ◆ Reverse Osmosis

## OFFICES



★ Corporate Headquarters

● Production Facility

● Distribution Centers



◆ **Special Value-Added Services** - As part of the regular service program, your Chemtex representative can provide a number of value-added services to help maximize system efficiencies.

- ↳ Customized Program Manuals
- ↳ Corrosion monitoring using system-specific coupons and/or electronic corrosion meter
- ↳ Microbiological profiles and biocide efficacy studies using various microbio test methods, including ATP
- ↳ Steam quality/steam purity studies
- ↳ Dissolved oxygen studies
- ↳ Drum return program

◆ **Laboratory Capabilities** - International Chemtex Corporation maintains a laboratory fully staffed by degreed chemists at its headquarters in Lakeville, Minnesota. Our lab supports the field representatives in:

- ↳ Complete wet chemistry analysis
- ↳ Deposit analysis
- ↳ Atomic absorption spectrometry
- ↳ High performance liquid chromatography
- ↳ Spectrophotometric analysis
- ↳ Corrosion coupon analysis
- ↳ Microbiological assays
- ↳ Resin analysis
- ↳ Metallurgical analysis

[www.chemtexcorp.com](http://www.chemtexcorp.com)

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